



VisitorLink | the virtual receptionist that *links* your visitors to you | www.visitorlink.net

Desired Solution

Organizations need to welcome their visitors and connect them to the right people or resources. Staffing good receptionists can be a challenge, though. Turnover can be high, and the cost-effectiveness of a full time position can be weak, particularly for smaller offices. As a result, the visitor can be left feeling unwelcome at an empty reception desk or with the wrong person doing the welcoming. VisitorLink solves this problem in 3 simple steps:

1. **Welcome.** Visitors are presented with an inviting, easy-to-use touchscreen system.
2. **Identify.** Visitors identify themselves with a swipe of their photo ID or by typing their name on the touchscreen.
3. **Connect.** Visitors are then visually connected to the appropriate person via live video chat.



For just a fraction of the cost of a receptionist, VisitorLink ensures every visitor is welcomed with a new level of consistency and professionalism. Further, the extensibility of VisitorLink opens the door to new possibilities. Imagine leveraging calendar data in Exchange or sales data in CRM or Accounting to greet visitors with unprecedented individualized service. VisitorLink is a whole new way to connect with visitors.

Product Description

VisitorLink has a customizable and extensible touchscreen interface that is used to visually welcome, identify, and connect visitors to the right individual within an organization. Built on Microsoft's foundation technologies, VisitorLink aims to leverage the power of Microsoft Lync.

VisitorLink gives an organization the flexibility to integrate, scale or isolate functionality as they see fit. For example, you can use VisitorLink:



- as a single system or in conjunction with other VisitorLink systems
- as part of a domain or in stand-alone mode
- with a premise-based Lync Server, Office365 or other hosted Lync offering.
- customized to fit your organization with just the screen(s), modules, and workflow that fits
- mounted to a desk, hung on a wall, or in a free standing kiosk
- with accessories such as badge printer, photo or RF id reader, business card reader, etc.